

## ORS Virtual Platform/Mobile App Frequently Asked Questions

1. **How do I access the mobile app or virtual platform?**  
<http://ORS2023.us.chime.live> or with this QR Code



2. **Can I download or print the SCHEDULE?**
  - a. Yes, at the top left of the **SCHEDULE MENU** “Click to View At A Glance”. This opens a PDF to the entire schedule that can be viewed or downloaded, printed, etc.
3. **How do I SEARCH?**

Searches can be conducted in a number of ways - from the **SCHEDULE MENU**, attendees can

  - a. Search by Day\*
  - b. Search by Track\*
  - c. Search Keywords\*
  - d. Search (open) Field\*
  - as well as any combination of the above to custom filter to the user’s specification(s).
  - e. In addition, searches for any person who is an organizer, speaker, or presenter can be made from the **SPEAKER MENU**. When the name search results show, please click the box that will provide a list of session(s) at which the person is speaking or is otherwise involved. You may also directly email the person from this block.
4. **How does the ABSTRACTS list work?**

The **ABSTRACTS MENU** provides a numerical list of Abstract thumbnails. Scroll to the number desired and click on the thumbnail to view the Abstract.
5. **How does the POSTER list work?**

The **POSTERS MENU** provides a numerical list of Posters in a searchable and linked table.

To view the Poster Abstract, please click the linked (purple) name of the poster.



To conduct a word search, use “control+F” (“find”). The total number of results is displayed in the upper right corner and each matching word is highlighted as you scroll through the table.

6. **How do I LIVE STREAM?**

Clicking the **LIVE STREAM** icon on the menu will display the current **LIVE STREAM** Session. Users can also choose the Session from the Schedule Menu and click the video icon for that Session.

7. **When will my photo be available in the PHOTO GALLERY?**

Photos will be released immediately upon approval. If in doubt, please refer to **ORS INFO & POLICIES** for the ORS Filming and Recording Policy also noted here.

- a. *Photography or recording of any kind, of any Annual Meeting activity (scientific presentations, educational programs, workshops, posters, or other meeting, etc.) is strictly forbidden without prior approval, in writing, by the ORS and the author/speaker.*
- b. *Photography or recording of any social activity or gathering is also expressly prohibited without prior approval, in writing, by the ORS and the organizer of the activity.*
- c. *Photos of attendees are only permitted with the individual's consent.*
- d. *This Policy will be strictly enforced.*

8. **When will the video recordings be available?**

Video recordings will be uploaded to the virtual platform/mobile app within 24 hours of the Session.

9. **Can I get HELP?**

You can contact the **HELP DESK** by clicking the icon on the menu (bottom) where you can find quick help tips or a button for assistance. You may also contact Shari (ORS Programs) [orsprograms@ors.org](mailto:orsprograms@ors.org)