



FREQUENTLY ASKED QUESTIONS



#ORS2024 Mobile App



1. How do I access the mobile app?

Download the ORS 2024 mobile app through the Apple App or Google Play store on your mobile device or with the following QR Code or this link



When prompted, enter the Passphrase “ors2024” (no quotes).

You can also use the URL <https://guidebook.com/g/ors2024/>

2. How do I find food or other local establishments outside the Convention Center?

From the mobile app **HOME PAGE**, click the center map to enable the Google interactive area map. Pinch/expand to zoom in/out of the immediate area.

3. What are the registration hours? Speaker Ready Room hours? Exhibit and Poster Hall hours?

On the mobile app **HOME PAGE**, under the center map, you will find “quick links” to the most frequently accessed/needed information. Click on these to expand for more information on registration, speaker ready room, exhibit and poster hall, and Wi-Fi access.

4. What’s the Wi-Fi password or Network?

On the mobile app **HOME PAGE**, you will find “quick links” to the most frequently accessed/needed



FREQUENTLY ASKED QUESTIONS

information. The Wi-Fi password shows without any further action. To find the Wi-Fi network, click the password to expand the selection.

5. What do I do/where do I go in the event of an EMERGENCY?

On the mobile app **MAIN MENU**, please familiarize yourself with the documents provided under the **EMERGENCY** menu item. The evacuation map can also be found under the menu item, **LBCC Maps**.

6. How do I find the locations of the Sessions? Where do I go?

MAIN MENU: LBCC Maps provides maps of the Long Beach Convention Center, the Exhibit and Poster Hall, and the locations of First Aid/AED.

In addition, the location of every Session is shown within the individual Session listing from the **"Meeting Schedule"** which can be found on the mobile app **MAIN MENU**

7. Is there a 2024 Schedule-at-a-Glance?

Yes, the **2024 Schedule-at-a-Glance** can be found on both the ORS website https://www.ors.org/wp-content/uploads/AM24/AM24_SAAG.pdf and the mobile app from the **MAIN MENU**, menu item = **Schedule-at-a-Glance** ("eye" icon).

8. Can I download or print the schedule?

Yes, use this link to download the PDF
https://www.ors.org/wp-content/uploads/AM24/AM24_SAAG.pdf

9. How do I SEARCH?

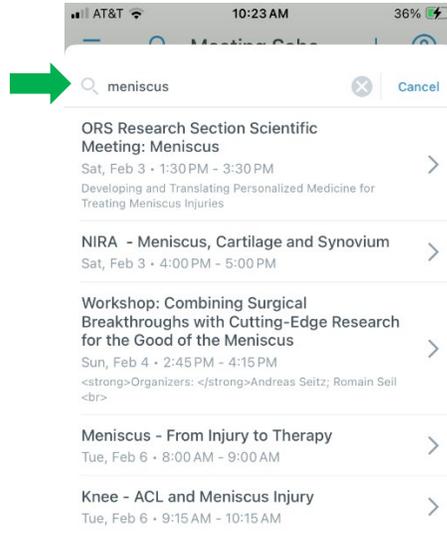
Searches can be conducted in a number of ways ...

a. General Search

Within the **Meeting Schedule**, there is a magnifying glass icon to the upper left of the words **"Meeting Schedule"** that will allow you to search the contents of the **Meeting Schedule**.



FREQUENTLY ASKED QUESTIONS

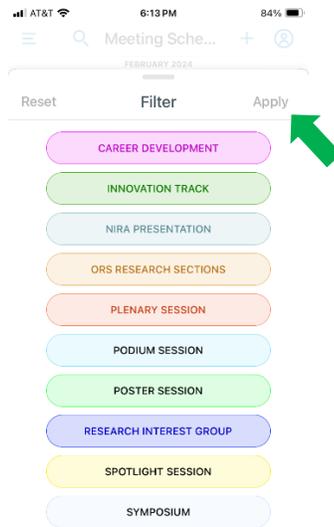
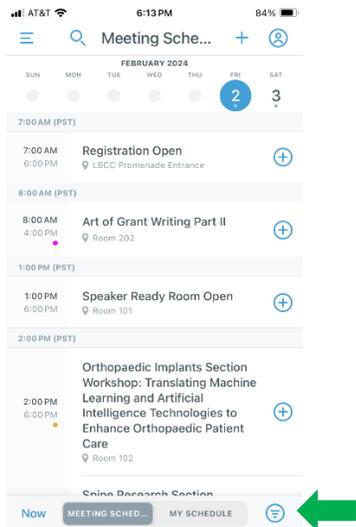


b. Search by Day:

- From the **MAIN MENU**, choose **Meeting Schedule**
- At the top, swipe left/right to change day/date

c. FILTER by Track:

- From the **MAIN MENU**, choose **Meeting Schedule**. You can filter the **Meeting Schedule** activities by selecting **Meeting Schedule** on the mobile app **MAIN MENU** and clicking the round (menu) icon in the lower right corner to bring up the list of choices.



Then choose the track desired and “apply”. Scroll meeting days (left/right) to view the filtered Sessions for each day.

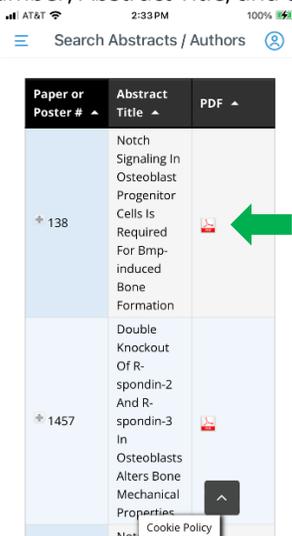
d. Search by Author/Abstract:



FREQUENTLY ASKED QUESTIONS

- From the **MAIN MENU**, choose [Abstract/Author Search](#) (magnifying glass) which will bring you to the Annual Meeting search platform
- Enter **any** of the following criteria:
 1. Paper or Poster Number
 2. Session Number
 3. Category
 4. Abstract Title
 5. Presenter
 6. Co-Author (any)
 7. Keywords (up to 3)

Based on the criteria entered above, the results will return in an abbreviated “grid” (shown below) and will display the Paper or Poster Number, Abstract Title, and the icon to access the PDF Abstract.



10. Why do some names have an asterisk (*) after the name?

An asterisk (*) after a person’s name indicates the person is involved in more than one Session onsite. To view a list of the other Sessions in which the person is speaking/presenting/involved, please click the name.

11. Where do I find the PODIUM PRESENTATION ABSTRACTS?

MAIN MENU: The [PODIUM PRESENTATIONS](#) menu item provides sub-menus which include:

- A numerical list of all Podium Presentations
- An isolated list of Late Breaking Podium Presentations
- An isolated list of NIRA Presentations
- An isolated list of Spotlight Presentations

Once you choose the sub-menu desired, a numerical list of abstracts is displayed. Scroll through and select the abstract of interest.



FREQUENTLY ASKED QUESTIONS

12. Where do I find the POSTER ABSTRACTS?

MAIN MENU: The **POSTERS** menu item provides sub-menus which include:

- a. Poster Session I
 - 20 categories with topics under each category that contain a numerical list of related posters
- b. NIRA Posters
 - 5 categories that contain a numerical list of related posters
- c. Poster Session II
 - 20 categories with topics under each category that contain a numerical list of related posters
- d. Late Breaking Posters
 - Late Breaking I (LB I)
 - Late Breaking II (LB II)

Once you choose the sub-menu desired, a numerical list of abstracts is displayed. Scroll through and select the abstract of interest.

13. Are Agendas available for PLENARY SESSIONS and SECTION MEETINGS?

Once you click into a Session, scroll to to the bottom. If an agenda is available for a Session, you will find a link to the “agenda” PDF below the header “agenda”.

14. How can I get HELP?

You may ask any Staff Member for assistance. If you are experiencing a technical issue, you may contact Shari (aka ORSPrograms) for IT support at orsprograms@ors.org